



## Service Restored

We are pleased to inform you that services have been restored. Services should now be functioning normally.

If Services are still not functioning as expected, please unplug your WIFI gateway and media converter for 30 seconds, then allow the device to reboot.

If you continue to experience any issues, please don't hesitate to contact BroadStar Customer Service for assistance.

Thank you for your patience and understanding.

**Best regards,**

**BroadStar Team**

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